



# Non-Emergency Medical Transportation Tribal Broker RFI

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Michal Rudnick



# What is a Broker?

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- A Broker can be described as an entity that works as an agent for others in negotiating contracts, purchases or sales.
- An NEMT Broker manages a network of NEMT providers.

# What is the benefit of an NEMT Broker?

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- Ability to provide oversight.
- Provides the opportunity to drive services to higher value providers.

# Why an RFI?

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- Interest?
- Infrastructure?
- Services administered by the tribe for their tribal community.

# Who will this impact?

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- Fee For Service Members
- Tribal Communities
- Preference for partnerships with IHS or through 638 facilities

# Examples of RFI Questions

- How do you/would you operationalize the transportation broker services?
- What kind of information system and/or software do you/would you use to manage the NEMT services?
- What types of vehicles do you/would you and/or your providers use for general and special populations?
- Describe your current/proposed provider network or proposed network and service area of the network.
- How do you/would you ensure the safety of the vehicles?
- Describe the current or proposed operations of your call center.
- How would you establish a mechanism for capturing member satisfaction?
- Provide, to the extent possible, an estimated pricing model to implement, and operate the described NEMT Broker service for the FFS population in your Tribal lands.

# Questions?



# Thank You.

